

U.K. Carline Limited Information Notice

Who we are:

We are **U.K. Carline Limited**, and our registered office is **Sunnybank House, Bilsborrow Lane, Bilsborrow, Preston, Lancashire. PR3 0RN.**

FCA registration number:

We are authorised and regulated by the Financial Conduct Authority. **Registered No:657006**

We are a credit broker of vehicle finance; we are not a funder or lender.

Fees:

We **DO charge** a processing fee of £150 (plus VAT). This is taken with a valid credit or debit card via our online secure system called Stripe prior to ordering your new vehicle.

In certain circumstances, we **may charge** a refundable holding deposit of up to **£1000.00** per vehicle. This is taken with a valid credit or debit card via our online secure system called Stripe prior to ordering your new vehicle. A holding deposit of up to £1000 may be required prior to the order being placed. This applies to certain factory ordered vehicles with additional specification requested. If a holding deposit is required, this will be stated on your order form prior to acceptance by you.

All holding deposits are refunded to the same credit or debit card once your new vehicle has been delivered and accepted. (The refund can take up to 7 -10 days to appear back in your account.)

Cancellation of your vehicle:

We will charge a cancellation fee as set out in our Terms and Conditions of **£1000+ VAT** minimum for services already provided if a vehicle order is cancelled. This is in addition to any administration fee already paid. We will use any holding deposit as part or full payment of any cancellation fee. Cancellation fees will be invoiced on receipt of notification of cancellation of a vehicle order and payable within 14 days.

Commission:

We may receive a commission or other benefits from the finance provider we introduce you to, should you decide to enter into an agreement with them. If requested, we can provide more detail of this to you.

Where customers are eligible for two or more products, the commission we receive may vary depending on the type of product the customer enters into.